

# My Local Pilates Plus Terms and Conditions

My Local Physio Pty Ltd ABN 64 161 609 249 trading as  
My Local Physio Plus

Item No.	Term	Description
1.	<i>The Parties to these Terms</i>	<p>1.1 <b>My Local Physio Plus</b>, also referred to as <b>us, we, or our</b>.</p> <p>1.2 <b>The individual:</b></p> <p>(a) <b>who signs these Terms</b>, where that person is aged 18 years or over; or</p> <p>(b) <b>in whose name a Membership has been created or a Casual Class or Pilates Package has been purchased</b>, if the individual is aged under 18 years (together with their parent or guardian),</p> <p>also referred to as <b>you or your</b>.</p>
2.	<i>Key definitions used in these Terms</i>	<p>In these Terms:</p> <p>2.1 <b>Assessment</b> means an assessment conducted by our qualified practitioners of your physical capacity, general health and suitability to participate in our Classes.</p> <p>2.2 <b>Australian Consumer Law</b> means the <i>Australian Consumer Law</i> contained in Schedule 2 to the <i>Competition and Consumer Act 2010</i> (Cth).</p> <p>2.3 <b>Booking</b> means your online, in-person or telephone booking of a Class, for which we have provided our written or verbal confirmation of receipt.</p> <p>2.4 <b>Booking App</b> means the online software application we use to manage Bookings of our Classes.</p> <p>2.5 <b>Cancellation Fee</b> means:</p> <p>(a) 100 % of any Fees you have already paid for the relevant Class, if you fail to cancel any Booking within of the time period prescribed by our Cancellation Policy;</p> <p>(b) 100% of the Fees which are payable for the relevant Class, if you have not already paid for the relevant Class or have already expended the allotted number of Classes</p>

		<p>which you may forfeit within a Pilates Package</p> <p>(c) 50% of the Fees, if we terminate these Terms, your Pilates Package and Membership due to your default, within 3 months from the commencement of your Pilates Package; and</p> <p>(d) 50% which is less than paragraph (c)] of the Fees, if we terminate these Terms, your Pilates Package and Membership due to your default, within a period which is more than 3 months up to and including 6 months from the commencement of their Pilates Package.</p> <p>2.6 <b>Cancellation Policy</b> means our policy of requiring a minimum period of notice to <a href="mailto:reception@mylocalphysioplus.com.au">reception@mylocalphysioplus.com.au</a> or <a href="mailto:pilates@mylocalphysioplus.com.au">pilates@mylocalphysioplus.com.au</a>, verbal notice to 08 7325 6611 or 08 7325 6600 or notice submitted via the Booking App, if you want to cancel your attendance at a Class without incurring the associated Fees. Our current policy is available here: <a href="http://www.mylocalphysioplus.com.au">www.mylocalphysioplus.com.au</a> and you should read it in full before you sign our Terms.</p> <p>2.7 <b>Casual Class</b> means a Class which may be undertaken on an ad-hoc basis, without purchasing a Pilates Package.</p> <p>2.8 <b>CCTV</b> means closed circuit television which we use on our Premises for security purposes.</p> <p>2.9 <b>Claim</b> means any action, claim, cost, damage, demand, expense, proceeding or suit however arising.</p> <p>2.10 <b>Class</b> means an individual pilates session conducted by our personnel, whether as a Casual Class or as part of a Pilates Package.</p> <p>2.11 <b>Code of Conduct</b> means our rules for operating pilates equipment and for acceptable standards of behaviour during any attendance at our Classes or within our Premises as may be in effect from time to time and set out in a further Schedule to these Terms.</p> <p>2.12 <b>Fees</b> means any monies payable to us under these Terms, including but not limited to the Package Fees.</p>
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		<p>your initial Assessment, unless we expressly state otherwise; and</p> <p>(c) conducted by our qualified practitioners.</p> <p>2.41 <b>Sensitive Information</b> means a sub-category of Personal Information which includes but is not limited to your:</p> <p>(a) health information;</p> <p>(b) racial or ethnic origin;</p> <p>(c) religious or philosophical beliefs; and</p> <p>(d) sexual orientation or practices.</p> <p>2.42 <b>Standard Member</b> means an individual that satisfies all the following criteria:</p> <p>(a) they are not a Foundation Member;</p> <p>(b) they are not an Other Category Member;</p> <p>(c) they purchase a Pilates Package; and</p> <p>(d) they successfully complete their Assessment and any required Re-assessments,</p> <p>and <b>Standard Membership</b> has the same meaning.</p> <p>2.43 <b>Tax Invoice</b> has the same meaning as set out in the <i>GST Act</i>.</p> <p>2.44 <b>Terms</b> means these terms and conditions and any accompanying schedules, as amended from time to time.</p> <p>2.45 <b>Third Party Payment Provider</b> means the third party payment provider nominated by us from time to time, being Pogoza Australia Pty Ltd ACN 673 473 348 as at 1 January 2026.</p> <p>2.46 <b>Unforeseen Event</b> means an event or circumstance which is outside of the Parties' reasonable control, which includes but is not limited to:</p> <p>(a) acts of God and other natural disasters;</p> <p>(b) industrial disputes, except for those which only affect you or us;</p>
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		<p>(c) government ordered shutdowns or public health orders which prevent us from conducting the Classes; and</p> <p>(d) acts of terrorism and civil disturbance,</p> <p>but does not include your obligation to pay the Fees.</p> <p>2.47 <b>Waitlist</b> means the list of individuals waiting for inclusion on a Booking for our Classes.</p>
3.	<i>The effect of signing these Terms</i>	<p>By signing these Terms, you are:</p> <p>3.1 entering a legally binding commitment with us;</p> <p>3.2 representing that you:</p> <p>(a) have been given access to a copy, whether in a new patient form, on our website at <a href="https://mylocalphysioplus.com.au">https://mylocalphysioplus.com.au</a> or upon request, and have read and understood the effect, of these Terms;</p> <p>(b) are aware that pilates involves physical exercise and depending on your personal circumstances, may be physically demanding and pose a risk to your health;</p> <p>(c) are not aware of any mental or physical impairment to your ability to participate in any Classes;</p> <p>(d) have not relied upon any assurances, statements or warranties from us or our personnel in deciding to sign these Terms, other than those which are contained in these Terms; and</p> <p>(e) authorise the Third Party Payment Provider to direct debit your nominated bank account or credit card for any Fees which become due and payable to us;</p> <p>3.3 representing that, if you are signing these Terms on behalf of an individual aged under 18 years:</p> <p>(a) you are authorised to do so, as their parent or legal guardian;</p> <p>(b) you assume legal responsibility for their performance of obligations under these Terms;</p>

		<p>(c) where the individual is aged 18 and under, you will supervise their participation in any Classes; and</p> <p>(d) where appropriate, references to you or your in these Terms should also be read as references to the individual aged under 18 years;</p> <p>3.4 agreeing to attend our Classes in compliance with these Terms and our Code of Conduct.</p>
4.	<i>Available Membership Categories</i>	<p>4.1 Please refer to Schedule 1 of these Terms for details of our available Membership Categories, which we may add to from time to time.</p> <p>4.2 By entering a Membership Category, you are agreeing to be bound by these Terms.</p> <p>4.3 Memberships are not transferable.</p>
5.	<i>What rights and privileges are available to Members?</i>	<p>5.1 Please refer to Schedule 1 of these Terms for details of the Member Benefits for each Membership Category.</p> <p>5.2 Membership and the accompanying Member Benefits end when your Pilates Package is terminated or expires (whichever occurs earliest).</p>
6.	<i>Available Pilates Packages</i>	<p>6.1 Please refer to Schedule 2 of these Terms for details of our available Pilates Packages, which we may add to from time to time.</p> <p>6.2 By purchasing a Pilates Package, you are agreeing to be bound by these Terms.</p> <p>6.3 Pilates Packages are not transferable.</p>
7.	<i>What rights and privileges are available for each Pilates Package?</i>	<p>7.1 Please refer to Schedule 2 of these Terms for details of the Package Benefits for each Pilates Package.</p> <p>7.2 The Pilates Package and the Package Benefits cease when your Pilates Package is terminated or expires (whichever occurs earliest).</p>
8.	<i>How do I pay for my Pilates Package or Casual Classes?</i>	<p>8.1 When you sign up for your Pilates Package, you will be asked to nominate a bank account or credit card for the direct debiting of your Fees.</p> <p>8.2 We have engaged the Third Party Payment Provider to collect your Fees in advance, in a single lump sum for the entire Pilates Package. You will be required to enter a separate contract with the Third Party Payment Provider to direct debit your Fees, so we suggest that you familiarise yourself with their</p>

		<p>contract before signing these Terms. The Third Party Payment Provider may also charge you processing or other fees.</p> <p>8.3 It is your responsibility to ensure that you have enough money in your nominated bank account or credit card to pay the Fees and any other amounts which are due to the Third Party Payment Provider. If you do not have enough money available as at the due date for payment, aside from our rights in clause 8.6 below, your bank or credit card provider may charge you fees which are additional to our Fees.</p> <p>8.4 By allowing the direct debiting of your Fees, you will be providing Personal Information, which includes Financial Information, to the Third Party Payment Provider. We suggest that you familiarise yourself with their privacy policy before doing so, to ensure you are comfortable with how they will handle your Personal Information.</p> <p>8.5 If you wish to change or otherwise update your bank account or credit card details, please consult with the Third Party Payment Provider to confirm the minimum period of notice you will need to provide, ahead of the upcoming due date for payment of your Fees. If you do not comply with their conditions, we may suspend your participation in the Classes, any Member Benefits or Package Benefits until you comply with those requirements.</p> <p>8.6 If you do not pay in time because your direct debit has failed and you fail to pay any Fees by the date due for payment, we may suspend, restrict or terminate your access to Classes, your Membership Category or your Pilates Package.</p> <p>8.7 When you sign up for a Casual Class, you will need to pay in advance using any of the following methods: cash, EFTPOS or credit card (when at our Premises) or via the Booking App].</p> <p>8.8 All Fees cited in these Terms are exclusive of GST, unless expressly stated otherwise. Where GST is payable, it must be paid at the same time as the Fees, subject to our provision of a Tax Invoice.</p> <p>8.9 We may increase our Fees:</p> <ul style="list-style-type: none"> <li>(a) to pass on any increases to GST imposed by government authorities; and</li> <li>(b) with a minimum of 30 days' notice and in no event will our increase in Fees affect any</li> </ul>
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		<p>Pilates Package you have already paid for in advance. As you will receive at least 30 days' notice of any upcoming increase in Fees, you can choose not to renew your Pilates Package once it expires.</p>
9.	<i>When can we cancel or change a Class?</i>	<p>9.1 Occasionally, due to Unforeseen Events, we may be required to:</p> <ul style="list-style-type: none"> <li>(a) change your Classes;</li> <li>(b) change the personnel who are instructing your Classes; or</li> <li>(c) cancel your Classes.</li> </ul> <p>If that occurs, we will aim to provide you with prior notice of the change or cancellation, wherever it is reasonably practicable to do so.</p> <p>9.2 If any of the above situations occur, you will not be treated as having forfeited or cancelled your Class, which may still be exercised within the time period specified in your Package Benefits (for individuals that have purchased a Pilates Package).</p>
10.	<i>When can you cancel your participation in a Class?</i>	<p>10.1 We allocate our personnel and other resources, based upon the number of Bookings for our Classes. As we incur administrative costs and expenses in connection with cancellation of attendances at our Classes, we require a minimum of 8 hours' prior written or verbal notice of any cancellation, in accordance with our Cancellation Policy which is available here: <a href="http://www.mylocalphysioplus.com.au">www.mylocalphysioplus.com.au</a>.</p> <p>10.2 If you do not cancel within the allocated time period, you will be treated as having forfeited the Fees for your Class, in accordance with clause 2.5. If you have purchased a Pilates Package, that Class will also be deducted from the number of Classes remaining for attendance in the Pilates Package. Please refer to clause 2.5(b) for details of what happens if you have already utilised your allotted number of available Classes for forfeiture.</p> <p>10.3 If you cancel within the allocated time period, you will not be treated as having forfeited or cancelled your Class, which may still be exercised at a later date without incurring a further Fee, provided that the later date is within the overall time period allowed for your Pilates Package.</p>
11.	<i>What conditions must you satisfy, to participate</i>	<p>11.1 Before you attend any of our Classes or our Premises you must:</p>

	<p><i>in the Classes or attend our Premises?</i></p>	<ul style="list-style-type: none"> <li>(a) successfully complete an Assessment;</li> <li>(b) advise us if participating in any of our Classes poses a risk to your general health; and</li> <li>(c) where appropriate, seek approval from your physiotherapist and / or general practitioner to participate in our Classes.</li> </ul> <p>11.2 During your attendance at any of our Classes or our Premises:</p> <ul style="list-style-type: none"> <li>(a) you must not engage in any abusive, threatening or otherwise unacceptable behaviour;</li> <li>(b) you must not be under the influence of illicit drugs or alcohol;</li> <li>(c) you must not instruct other Class participants on pilates exercises, unless we authorise you to do so in writing;</li> <li>(d) you must not behave in a manner which endangers the health or safety of other Class participants or our personnel;</li> <li>(e) you must not smoke cigarettes, e-cigarettes or vapes;</li> <li>(f) you must not use cameras to film our Classes, Premises or other individuals without prior written approval;</li> <li>(g) you must wear suitable clothes and ensure they do not bear offensive language or images;</li> <li>(h) you must use a clean towel when participating in Classes and when exercising on pilates equipment;</li> <li>(i) you must follow the operational and safety instructions for pilates equipment and seek assistance from our personnel if you cannot safely operate any equipment.</li> </ul> <p>11.3 Grip socks must be worn for hygiene and safety and are available for purchase in your Class. We reserve the right to refuse you entry to a Class if you fail to wear your grip socks.</p> <p>11.4 The warm-up is an essential component of every Class. If you arrive more than 5 minutes later than</p>
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		<p>the scheduled commencement time, we may refuse you entry to the Class.</p> <p>11.5 You must advise us in writing if any of your Personal Information, including your contact details, changes.</p> <p>11.6 You must adhere to our Cancellation Policy at all times.</p>
12.	<i>What are the risks of participating in pilates?</i>	<p>12.1 There are risks associated with undertaking Classes, including but not limited to falls, fractures, sprains, strains and tendon tears:</p> <p>(a) from the misuse of pilates equipment such as reformers, resistance bands, mats, magic circles/pilates rings, Cadillac or trapeze tables, foam rollers, pilates chairs or ladder barrels;</p> <p>(b) from the misuse of protective gear, such as grip socks; and</p> <p>(c) from the activity itself, such as the incorrect performance of pilates exercises.</p> <p>12.2 Your participation in pilates may exacerbate existing medical conditions which include but are not limited to back injuries, neck injuries, pregnancy and osteoporosis. You should consult your physiotherapist or general practitioner before participating in our Classes.</p> <p>12.3 To the maximum extent permitted by law, you agree that you are participating in the Classes voluntarily and with awareness of the associated risks. You acknowledge that you have the option of not participating, or withdrawing, from the Classes at your own risk and volition at any time.</p> <p>12.4 To the maximum extent permitted by law, you release us from all Claims that I may have arising from, or in connection with, my participation in the Classes, except and to the extent that the Claim is caused or contributed to by our wilful default or negligent acts or omission. For the avoidance of doubt, nothing in this clause 12 purports to have the effect of releasing us in relation to any liability that may not be excluded, restricted or modified under the <i>Australian Consumer Law</i>.</p>
13.	<i>Do we offer Casual Classes?</i>	<p>13.1 Yes, as not all Classes are full at all times.</p> <p>13.2 If a Class you want to attend is fully booked, please sign up for the Waitlist.</p>

		<p>13.3 If a Class participant has cancelled their place for a week, a Casual Class opportunity becomes available in the Bookings system.</p> <p>13.4 If there are multiple individuals on the Waitlist for a Casual Class then it is allocated to the first individual that responds when the Casual Class becomes available via the Bookings System.</p> <p>13.5 If a Class is not at full capacity after the purchase of Pilates Packages, these Casual Classes will continue until the Class is fully subscribed with Pilates Package participants.</p> <p>13.6 All Casual Class participants must adhere to the Assessment and Re-assessments requirement.</p>
14.	<i>How are these Terms terminated and what are the consequences?</i>	<p>14.1 We may terminate these Terms by written notice to you in any of the following circumstances:</p> <ul style="list-style-type: none"> <li>(a) if we reasonably believe that your conduct endangers the health, safety or wellbeing of our personnel or any other participants in our Classes;</li> <li>(b) if we reasonably believe that your continued participation in the Classes presents a risk to your health and / or safety;</li> <li>(c) if we reasonably suspect you have engaged in any illegal activity in our Classes or within our Premises;</li> <li>(d) you breach any of your other obligations in these Terms and that breach is either incapable of being remedied or you fail to remedy the breach within 14 days of us notifying you in writing that you are in breach of these Terms;</li> <li>(e) you commit a serious breach of our Code of Conduct which is serious and incapable of being remedied;</li> <li>(f) our Premises are temporarily or permanently closed and a suitable replacement premises is not available to us;</li> <li>(g) in the circumstances described in clause 8.6; or</li> <li>(h) we suffer an Unforeseen Event which continues uninterrupted for a period of at least 21 days.</li> </ul>

		<p>14.2 If we terminate these Terms in any of the circumstances set out in clauses 14.1(f) or 14.1(h) above, we will refund to you on a pro rata basis, any Fees you have already paid for the unused portion of your relevant Class or Pilates Package.</p> <p>14.3 If we terminate these Terms in any of the circumstances set out in clauses 14.1(a) to 14.1(e) inclusive, we will refund you a proportion of Fees which have been prepaid, representing the unused portion of your relevant Class or Pilates Package, less the applicable Cancellation Fees.</p> <p>14.4 You may terminate these Terms by written notice to us in any of the following circumstances:</p> <ul style="list-style-type: none"> <li>(a) we breach any of our obligations in these Terms and that breach is either incapable of being remedied or we fail to remedy the breach within 14 days of you notifying us in writing that we are in breach of these Terms;</li> <li>(b) our Premises are temporarily or permanently closed and a suitable replacement premises is not available to us;</li> <li>(c) we suffer an Unforeseen Event which continues uninterrupted for a period of at least 21 days; or</li> <li>(d) in the circumstances described in clause 17.2.</li> </ul> <p>14.5 If you terminate these Terms in any of the circumstances set out in clause 14.4 above, we will refund to you on a pro rata basis, any Fees you have already paid for the unused portion of your relevant Class or Pilates Package.</p>
15.	<i>Are there any available discounts, promotions or offers?</i>	<p>15.1 Please refer to Schedule 3 of these Terms for details of any discounts, promotions or offers which are available from time to time.</p> <p>15.2 By participating in, or redeeming, a discount, promotion or offer, you are also agreeing to be bound by these Terms.</p>
16.	<i>How do we use your Personal Information?</i>	<p>16.1 We collect your Personal Information:</p> <ul style="list-style-type: none"> <li>(a) when you Book a Class;</li> <li>(b) when you purchase a Casual Class or Pilates Package;</li> </ul>

		<p>(c) when you attend our Premises, including via CCTV which is used at our Premises.</p> <p>16.2 We will use and disclose your Personal Information to:</p> <p>(a) administer your Booking, membership and Pilates Package;</p> <p>(b) engage third party providers to assist us in delivering our Classes and related goods and services; and</p> <p>(c) for any other purposes described in our Privacy Policy.</p> <p>16.3 Our Privacy Policy contains other important information about how we handle your Personal Information and should be read before you sign these Terms.</p>
17.	<i>Amendments to our Terms</i>	<p>17.1 If we reasonably consider that any change to these Terms is likely to benefit you or be of no, or immaterial, detriment to you, we can make the change immediately and do not need to notify you. For example, this may include minor amendments to your Package Benefits from time to time.</p> <p>17.2 If we reasonably consider that any change to these Terms is likely to detriment you in a way that is not immaterial, or which constitutes a material adverse change to your Package Benefits or rights under these Terms, we will provide you with at least 60 days' prior notice of the change. If you notify us in writing to <a href="mailto:reception@mylocalphysioplus.com.au">reception@mylocalphysioplus.com.au</a> within that 60 day period that you wish to terminate these Terms at the conclusion of that 60 day period, we will do so in accordance with clause 14.4(d) and 14.5.</p>

# Schedule 1

<b>Membership Category</b>	<b>Membership Benefits</b>
<i>Foundation Member</i>	<ul style="list-style-type: none"> <li>(a) At least 1 item of Merchandise, being pilates socks or any other item of Merchandise selected at our discretion.</li> <li>(b) Access to our Booking App to schedule Classes</li> <li>(c) Other benefits from time to time – selected at our discretion.</li> <li>(d) Access to our Waitlist for Casual Classes.</li> </ul>
<i>Standard Member</i>	<ul style="list-style-type: none"> <li>(a) 1 item of Merchandise, being pilates socks or any other item of Merchandise selected at our discretion.</li> <li>(b) Your choice of (then) available Pilates Packages.</li> <li>(c) Access to our Booking App to schedule Classes.</li> <li>(d) Access to our Waitlist for Casual Classes.</li> </ul>
<i>Other Category Member</i>	Upon such terms and conditions as we may specify from time to time, upon the introduction of an Other Category Member.

## Schedule 2

Pilates Package	Package Benefits
<i>Plus 5</i>	<ul style="list-style-type: none"> <li>(a) 5 Classes for Package Fee of \$150, payable by a single upfront instalment.</li> <li>(b) Valid for 1 Class per calendar week, over a 5-week period from the date of purchase of this Pilates Package.</li> <li>(c) If the Cancellation Policy is not adhered to when cancelling a weekly Class, that Class is forfeited and deducted from the number of Classes remaining for attendance in the Pilates Package. You may also be charged a cancellation fee per the Cancellation Policy.</li> <li>(d) Upon the expiration of the 5-week period, this Pilates Package is deemed to be completed, irrespective of the number of Classes attended by the participant.</li> <li>(e) Membership of My Local Pilates Plus as a Foundation Member or Standard Member.</li> <li>(f) 1 item of Merchandise, selected at our discretion.</li> <li>(g) Access to our Booking App to schedule Classes.</li> <li>(h) Access to our Waitlist for Casual Classes.</li> <li>(i) If you wish to undertake more than 1 Class per calendar week, these will need to be purchased as Casual Classes or as an additional Pilates Package (subject to any Waitlist requirements).</li> </ul>
<i>Plus 10</i>	<ul style="list-style-type: none"> <li>(a) 10 Classes for a Package Fee of \$300, payable by a single upfront instalment.</li> <li>(b) Valid for 1 Class per calendar week, over a 10-week period from the date of purchase of this Pilates Package.</li> <li>(c) If the Cancellation Policy is not adhered to when cancelling a weekly Class, that Class is forfeited and deducted from the number of Classes remaining for attendance in the Pilates Package. You may also be charged a cancellation fee per the Cancellation Policy.</li> <li>(d) Upon the expiration of the 10-week period, this Pilates Package is deemed to be completed, irrespective of the number of Classes attended by the participant.</li> <li>(e) Membership of My Local Pilates Plus as a Foundation Member or Standard Member.</li> <li>(f) 1 item of Merchandise, selected at our discretion.</li> <li>(g) Access to our Booking App to schedule Classes.</li> <li>(h) Access to our Waitlist for Casual Classes.</li> <li>(i) If you wish to undertake more than 1 Class per calendar week, these will need to be purchased as Casual Classes or as an additional Pilates Package (subject to any Waitlist requirements).</li> </ul>

<p><i>Plus Progress 10</i></p>	<ul style="list-style-type: none"> <li>(a) 10 Classes for Package Fee of \$280, payable by a single upfront instalment.</li> <li>(b) Valid for 2 Classes per calendar week, over a 5-week period from the date of purchase of this Pilates Package.</li> <li>(c) If the Cancellation Policy is not adhered to when cancelling a weekly Class, that Class is forfeited and deducted from the number of Classes remaining for attendance in the Pilates Package. You may also be charged a cancellation fee per the Cancellation Policy.</li> <li>(d) Upon the expiration of the 5-week period, this Pilates Package is deemed to be completed, irrespective of the number of Classes attended by the participant.</li> <li>(e) Membership of My Local Pilates Plus as a Foundation Member or Standard Member.</li> <li>(f) 1 item of Merchandise, selected at our discretion.</li> <li>(g) Access to our Booking App to schedule Classes.</li> <li>(h) Access to our Waitlist for Casual Classes.</li> </ul> <p>If you wish to undertake more than 2 Classes per calendar week, these will need to be purchased as Casual Classes or as an additional Pilates Package (subject to any Waitlist requirements).</p>
<p><i>Plus Progress 20</i></p>	<ul style="list-style-type: none"> <li>(a) 20 Classes for Package Fee of \$560, payable by a single upfront instalment.</li> <li>(b) Valid for 2 Classes per calendar week, over a 10-week period from the date of purchase of this Pilates Package.</li> <li>(c) If the Cancellation Policy is not adhered to when cancelling a weekly Class, that Class is forfeited and deducted from the number of Classes remaining for attendance in the Pilates Package. You may also be charged a cancellation fee per the Cancellation Policy.</li> <li>(d) Upon the expiration of the 10-week period, this Pilates Package is deemed to be completed, irrespective of the number of Classes attended by the participant.</li> <li>(e) Membership of My Local Pilates Plus as a Foundation Member or Standard Member.</li> <li>(f) 1 item of Merchandise, selected at our discretion.</li> <li>(g) Access to our Booking App to schedule Classes.</li> <li>(h) Access to our Waitlist for Casual Classes.</li> </ul> <p>If you wish to undertake more than 2 Classes per calendar week, these will need to be purchased as Casual Classes or as an additional Pilates Package (subject to any Waitlist requirements).</p>
<p><i>Flex 5</i></p>	<ul style="list-style-type: none"> <li>(a) 5 Classes for a Package Fee of \$160, payable by a single upfront instalment.</li> <li>(b) To be utilised as a flexible pack of casual classes (subject to class availability) over a 2-month period from the date of purchase of this Pilates Package.</li> </ul>

	<ul style="list-style-type: none"> <li>(c) If the Cancellation Policy is not adhered to when cancelling a weekly Class, that Class is forfeited and deducted from the number of Classes remaining for attendance in the Pilates Package. You may also be charged a cancellation fee per the Cancellation Policy.</li> <li>(d) The Package is deemed to be competed upon the earlier of the expiration of the 2-month period (irrespective of the number of Classes attended by the participant) or the maximum number of classes has been reached for this Package.</li> <li>(e) Membership of My Local Pilates Plus as a Foundation Member or Standard Member.</li> <li>(f) 1 item of Merchandise, selected at our discretion.</li> <li>(g) Access to our Booking App to schedule Classes.</li> <li>(h) Access to our Waitlist for Casual Classes.</li> </ul>
<i>Flex 10</i>	<ul style="list-style-type: none"> <li>(a) 10 Classes for a Package Fee of \$310, payable by a single upfront instalment.</li> <li>(b) To be utilised as a flexible pack of casual classes (subject to class availability) over a 3-month period from the date of purchase of this Pilates Package.</li> <li>(c) If the Cancellation Policy is not adhered to when cancelling a weekly Class, that Class is forfeited and deducted from the number of Classes remaining for attendance in the Pilates Package. You may also be charged a cancellation fee per the Cancellation Policy.</li> <li>(d) The Package is deemed to be competed upon the earlier of the expiration of the 3-month period (irrespective of the number of Classes attended by the participant) or the maximum number of classes has been reached for this Package.</li> <li>(e) Membership of My Local Pilates Plus as a Foundation Member or Standard Member.</li> <li>(f) 1 item of Merchandise, selected at our discretion.</li> <li>(g) Access to our Booking App to schedule Classes.</li> <li>(h) Access to our Waitlist for Casual Classes.</li> </ul>
<i>Flex 20</i>	<ul style="list-style-type: none"> <li>(a) 20 Classes for a Package Fee of \$600, payable by a single upfront instalment.</li> <li>(b) To be utilised as a flexible pack of casual classes (subject to class availability) over a 6-month period from the date of purchase of this Pilates Package.</li> <li>(c) If the Cancellation Policy is not adhered to when cancelling a weekly Class, that Class is forfeited and deducted from the number of Classes remaining for attendance in the Pilates Package. You may also be charged a cancellation fee per the Cancellation Policy.</li> <li>(d) The Package is deemed to be competed upon the earlier of the expiration of the 6-month period (irrespective of the number of Classes attended by the participant) or the</li> </ul>

	<p>maximum number of classes has been reached for this Package.</p> <p>(e) Membership of My Local Pilates Plus as a Foundation Member or Standard Member.</p> <p>(f) 1 item of Merchandise, selected at our discretion.</p> <p>(g) Access to our Booking App to schedule Classes.</p> <p>(h) Access to our Waitlist for Casual Classes.</p>
<i>Flex 50</i>	<p>(a) 50 Classes for a Package Fee of \$1,500, payable by a single upfront instalment.</p> <p>(b) To be utilised as a flexible pack of casual classes (subject to class availability) over a 14-month period from the date of purchase of this Pilates Package.</p> <p>(c) If the Cancellation Policy is not adhered to when cancelling a weekly Class, that Class is forfeited and deducted from the number of Classes remaining for attendance in the Pilates Package. You may also be charged a cancellation fee per the Cancellation Policy.</p> <p>(d) The Package is deemed to be completed upon the earlier of the expiration of the 14-month period (irrespective of the number of Classes attended by the participant) or the maximum number of classes has been reached for this Package.</p> <p>(e) Membership of My Local Pilates Plus as a Foundation Member or Standard Member.</p> <p>(f) 1 item of Merchandise, selected at our discretion.</p> <p>(g) Access to our Booking App to schedule Classes.</p> <p>(h) Access to our Waitlist for Casual Classes.</p>
<i>Other Pilates Package</i>	<p>On such terms and conditions as we may specify from time to time, upon the introduction of the Other Pilates Package.</p>

## Schedule 3

Discount, offer or promotion	Conditions of use
1. Introductory offer promotion	<p>1.1 Whilst you can still purchase a Pilates Package in the usual manner, an introductory offer is available for new Members to My Local Pilates Plus for a limited time until determined complete and final at our discretion.</p> <p>1.2 The offer includes 1 Assessment and 1 Casual Class for just the price of 1 Assessment. The Assessment and Casual Class are valid for 4 weeks from the commencement of your Membership.</p>
2. Refer a friend promotion	<p>2.1 If you refer a friend who completes an Assessment and signs up for a Pilates Package, you are entitled to a \$20 credit off your next Pilates Package (subject to your successful completion of the Assessment), and the referee is entitled to a \$10 credit off their initial Assessment.</p> <p>2.2 Each referrer is entitled to only one \$20 credit, regardless of the number of friends they refer to us.</p> <p>2.3 The \$10 referee credit cannot be used in conjunction with any other discounts, offers or promotions.</p>